



CUYAHOGA COUNTY
BOARD OF HEALTH
YOUR TRUSTED SOURCE FOR PUBLIC HEALTH INFORMATION

Cuyahoga County EOC Situation Report #30 - Coronavirus

Date of Issue: 3/25/2020

Time Period: 0800-1700

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Approved by: John O'Donnell

Changes since last SitRep in Red

Incident Overview: As of March 25, Ohio has multiple confirmed cases of COVID-19: Cuyahoga County- 155 cases and the City of Cleveland has 45 cases. The number of cases are increasing across the State. President Trump declared a national emergency. Ohio Governor DeWine declared a state of emergency. Cuyahoga County Executive Armond Budish signed a Declaration of Emergency for Cuyahoga County. Mayor Frank Jackson released a proclamation of Civil Emergency for the City of Cleveland.

The Cuyahoga County EOC is at a partially activated status with 0800-1700 operational periods each day for the week of 3/23/2020.

Mass gatherings of 50+ has now been banned per Governor DeWine. Exceptions: religious institutions, businesses, and airports. Restaurants only allowed carry out. Primary voting postponed until June 2. A Stay at Home order is effective at 2359 hours on 3/23/2020 through 2359 hours 4/6/2020.



<https://twitter.com/GovMikeDeWine/status/1241794193594421249>

Additional information can be found via:

CDC- <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Ohio Department of Health- <https://coronavirus.ohio.gov/>

Cuyahoga County Board of Health- <https://www.ccbh.net/coronavirus/>

Cuyahoga County- <https://cuyahogacounty.us/coronavirus-disease-2019>

County EOC Status: Partial/Virtual Activation-

In-person staff:

- ESF 4 Firefighting- Cuyahoga County Fire Chiefs Association
- ESF 5 Info & Planning- Cuyahoga County Emergency Management
- ESF 8 Public Health & Medical- Cuyahoga County Board of Health, Cleveland Department of Public Health
- ESF 15 External Affairs- Cleveland Dept of Public Health Communications

Virtual staff:

- ESF 1 Transportation- Greater Cleveland Regional Transit Authority
- ESF 3 Public Works- Northeast Ohio Regional Sewer District, Cuyahoga County Public Works
- ESF 5 Info & Planning- Fusion Center
- ESF 6 Mass Care- United Way/2-1-1, ARC
- ESF 8 Public Health & Medical- Center for Health Affairs
- ESF 15- Cuyahoga County Communications Department



1. Operations:

Cuyahoga County EOC partially activated on 3/9/2020 after the first three cases were confirmed. Cuyahoga County EOC migrated to a partial/virtual activation at 0700 on 3/13/2020 to reduce the footprint in the EOC and follow best practice of social distance. On Monday 3/23 through 3/27 the EOC will resume partially activated status with 0800-1700 operational periods each day. **If your agency has resources requests, please submit a 213RR form to RESL@cuyahogacounty.us.**

Resource Requests

- Total Number of Requests: **111**
- Total Number Fulfilled: 7

2. Section Updates

ESF 3 Public Works-

- Treatment plants and wastewater collection systems are at full service
- NEORS - has completed EPCS data entry for Critical Infrastructure staff at Westerly, Easterly, and Southerly Wastewater Treatment Plants.
- NEORS - Monitoring for flood events in CCOEMAOR
- **NEORS - COVID-19 costs captured to date: \$146,586.14**

ESF 4 Fire

- Provided guidance for the Home Quarantine Form that has been distributed to known COVID patients or those on quarantine for exposure to COVID. Please advise your staff to ask the patient if they received a card/form from the Board of Health related to COVID 19. This form was discussed at last week's conference call with County/City Board of Health and has been distributed accordingly. Your dispatch centers should also ask the caller if the patient received the card/form from the Board of Health and relay the information accordingly to response crews.
- Developed COVID Transport Protocol v3
- Pushed out new CDC Return to Work guidance and sent out updated COVID transport policy.
- **Medical directors/CCBH provided guidance on FD conference call**
- **Departments working internally to distribute PPE, as needed**

ESF 6 Mass Care

- United Way/2-1-1 Since 3/1/2020 has received **12,001** calls for information on COVID-19 including referrals to the ODH line and website
- **2-1-1 call volume is still above average. Resource and Content Dept. continues to edit the 2-1-1 database**
- **2-1-1 COVID-19 help line is operational: 855-711-3035**
- Red Cross collaborated with CCOEM and CCBH to provide food staples to a quarantined family with unique needs.
 - The feeding of quarantined persons is on a case by case basis, subject to approval by our Divisional Leadership

ESF 8 Health & Medical

- **45** confirmed COVID-19 cases in Cleveland as of **3/25** (CDPH)
- **Continuing to receive a large volume of calls from citizens concerned about non-compliant businesses. These are being tracked via a spreadsheet**
 - **CDPH has identified internal staff to respond to these issues, and has communicated with public safety regarding some of these issues.**
- Public Health is working with the Law Department to issue credentialing letter to health workers during the Governor's order.
- All public playgrounds have been closed and daycare centers will have restrictions imposed on Thursday under the Governor's order.



- Continue to contact, trace, and monitor self-quarantined individuals (CDPH)
- Created a kit with support resources for essential items, mental health, and wellness for persons in quarantine and isolation (CDPH)
- Interviewed new cases and contacts of confirmed cases
- Identified and interviewed contacts of cases and returning travelers from high risk areas
- Identified clusters
- Provided ADAMHS Board resources to link individuals with mental health resources/counseling
 - **Manage Your Stress Levels - Help Is Available!** Your Mental Health is important! Keep all of your behavioural healthcare appointments. You may receive care in new ways, like over the telephone or even by video chat. Call your behavioural healthcare provider directly for more information about appointments.
 - **If you are experiencing stress or anxiety:** You can call the Cuyahoga County Warmline at 440-886-5950 to talk through things with a peer. The warmline operates daily from 9am-1am. You can text “4hope” to 741741, the Crisis Text Line. You can Call the NAMI Greater Cleveland Helpline for support at 217-875-7776
 - **If you are in crisis:** Please call the 24-hour Suicide Prevention, Mental Health/Addiction Crisis, Information and Referral Hotline at 216-623-6888. You can text “4hope” to 741741, the Crisis Text Line.
- Providing guidance to partners regarding closures/public health orders
- Providing testing guidance to previous cases to clear isolation requirements
- Made home visits to ensure public health orders are provided to contacts/cases not reached by phone attempts
- Mailed isolation/quarantine orders with the “green” Home Quarantine Form to new cases/contacts
- Added resources on coping with stress/mental health to I/Q packets mailed to new cases/contacts
- Coordinated requests for provisions from individuals being isolated/quarantine
- Responding to numerous complaints and medical questions received from COVID-19 email
- Created a tracking spreadsheet for CCBH resource requests and fulfillment
- Conducted call to discuss COVID-19 public health updates for EMS
- Operated and staffed CCBH call center. Increased staff in phone bank due to call volume (8 manned phones now present in the phone bank)
- CCBH held a press briefing today at 8:45AM at CCBH
- Cuyahoga County launched a COVID-19 multilingual resource center
- Monitored EpiCenter for COVID-19 interactions for residents of Cuyahoga County

CCBH call center documented receipt of 333 calls as of 3:00 PM 3/25/20					
General	33	Nursing Homes	7	Hospitals	
Mass Gatherings / Social Distance/ Church	32	School/ Day Care	3	Doctor / Dentist Office	5
Traveler	2	Temperature	3	PPE	16
Testing	15	Symptoms	22	No Doctor	2
Government	1	Barber/Salon/ Grocery Store		Restaurant	5
No Sanitizer	2	Essential Business	120		

Confirmed Cases in Cuyahoga County (excluding Cleveland)	Negative PUIs in Cuyahoga County	Cumulative Number of Individuals Under Health Supervision
155	36	454

* Persons who have tested negative for COVID-19 and for whom no further follow up is needed.

** Sources include the Centers for Disease Control and Prevention’s Division of Global Migration and Quarantine and travellers who have voluntarily contacted local health departments upon arrival in Ohio.



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*** Cumulative number of travellers referred to the Ohio Department of Health for monitoring; includes travellers who have completed their self-monitoring period. These individuals are not exhibiting symptoms of illness.

- **ESF 15 External Affairs**
 - City Hall will be open Tuesdays and Wednesdays from 9AM to 2PM for limited public services. Mondays, Thursdays and Fridays, City Hall will be closed
 - Starting 03/18/2020 all County buildings will be closed to the public and non-essential employees
 - <https://cuyahogacounty.us/online-services>
 - Social media posts are being sent from CCBH and Cuyahoga County accounts related to COVID19.
- **ESF 5 Planning**
 - Created COVID-19 incident in Knowledge Center. KC can be accessed via <https://www.cuyahoga-kc.org>.
 - Created SitRep #30
 - Maintain Incident Action Plan (IAP)
 - Staffing Donation Collection Point at Cuyahoga County Public Works Garage located at 2501 Harvard Ave., Newburgh Hts. Operating Mon-Fri 9:30am-2:30pm. Accepting the following items:
 - N95 masks, Surgical masks, Gowns, Eye protection, Face shields, Nitrile gloves, Disinfecting wipes, Hand sanitizer
 - **Called agencies that submitted Resource Requests to identify if PPE needs are critical**

3. Next SitRep

- **Thursday 3/26**