



**Pinellas County  
Emergency Operations Center  
RESPONSE AND RECOVERY  
SITUATION REPORT #1**

**CONTACT INFORMATION**  
Main: (727) 453-4362  
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[eocops@pinellascounty.org](mailto:eocops@pinellascounty.org)

<b>1. INCIDENT NAME</b> Hurricane Irma	<b>2. OPERATIONAL PERIOD</b> Sept. 12, 0700 - 1800	<b>3. TIME</b> 0600
<b>4. EOC ACTIVATION LEVEL 1</b>	<b>5. LOCAL STATE OF EMERGENCY DECLARED? YES</b>	<b>6. PREPARED BY</b> <b>Planning</b>

**SITUATION**

- A. Background:** Pinellas County experienced hurricane force winds as high as 90 mph overnight and a Storm Surge of 1-3 feet.
- B. Current:** Irma is now a tropical depression and is moving toward the north northwest into Georgia and beyond.
- C. Casualties:**
- (1) Dead:** The number of confirmed disaster-related deaths is unknown at this time.
  - (2) Injured:** The number of confirmed injuries requiring hospitalization is unknown at this time.
  - (3) Missing:** The number of individuals who have not been located or whose status remains unresolved is unknown at this time.

**PLANNING**

- A. EOC Priorities:**
- Road Clearance
  - Initial Assessment
  - Search & Rescue
  - Security/Re-Entry
  - Bridge Assessment
  - Shelter Support
  - Healthcare Facility Operations
- B. Operational Objectives for the last operational period:**
- Air Assessment via Sheriff Helicopter Feed by 1200.
  - Field Assessment via First Responder Storm Impressions by 1200.
  - Conduct firefighting needs assessment by end of OPeriod
  - Determine disposition of and rank 100 percent of the incoming emergency power requests.
  - Conduct fuel needs assessment by end of OPeriod.
  - Operate barrier island check points through OPeriod.
  - Operate County line check points through OPeriod.
  - Conduct bridge condition index assessment by end of OPeriod.
  - Support depopulation of 1 medical facility shelter with a total estimated population of 304 through OPeriod.
  - Support depopulation of 3 special needs shelters with a total estimated population of 2862 through OPeriod.
  - Support operations of 1 medical facility shelter with a total estimated population of 304 through OPeriod.
  - Support operations of 3 special needs shelters with a total estimated population of 2862 through OPeriod.

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- C. Operational Objectives for the next operational period:**
- Clear debris from main routes by the end of the OPeriod.
  - Conduct Debris Assessment by the end of the OPeriod.
  - Conduct Preliminary Damage Assessments in all municipalities by the end of the OPeriod.
  - Conduct emergency power assessments for Priority I, II, and III facilities.
  - Conduct search and rescue needs assessment by the end of the OPeriod.
  - Conduct public safety/security needs assessment by end of OPeriod.
  - Support law enforcement activities in all jurisdictions through OPeriod.
  - Support depopulation of 1 medical facility shelter with a total estimated population of 44 through OPeriod.
  - Support depopulation of 3 special needs shelters with a total estimated population of 839 through OPeriod.
  - Support operations of 1 medical facility shelter with a total estimated population of 44 through OPeriod.
  - Support operations of 3 special needs shelters with a total estimated population of 839 through OPeriod.
  - Conduct Medical Needs Assessment of impacted area by end of OPeriod.
  - Support mortuary operations through OPeriod.

**WEATHER FORECAST**

- A. Next Operational Period:** Mostly sunny, with a high near 86. West southwest wind 9 to 11 mph.
- B. Operational Impact:** No significant impact.

**SEVERITY OF IMPACT ON LOCAL JURISDICTIONS**

- A. Jurisdictions Affected:**
- All municipalities have been impacted (Belleair, Belleair Beach, Belleair Bluffs, Belleair Shores, Clearwater, Dunedin, Gulfport, Indian Rocks Beach, Indian Shores, Kenneth City, Largo, Madeira Beach, North Redington Beach, Oldsmar, Pinellas Park, Redington Beach, Redington Shores, Safety Harbor, Seminole, South Pasadena, St. Pete Beach, St. Petersburg, Tarpon Springs, and Treasure Island).
  - All fire districts have been impacted. (East Lake, Lealman, Palm Harbor, Pinellas Suncoast, and Tierra Verde fire districts).
  - Tierra Verde Station 21 is evacuated and is operating out of Boca Ciega High School.
- B. Impact On Individuals:** An estimated 321,053 people were impacted by mandatory evacuations, over 23K people were sheltered, and the number geographically isolated is unknown at this time. Other impacts such as unemployment and community trauma have yet to be determined.
- C. Impact On Businesses:** Full business and economic impacts have not been determined. Critical commercial enterprises should be operating by Wednesday with possible limits to fuel availability.
- D. Utilities:**
- (1) Electric Power Generation And Distribution Systems** Duke Energy is reporting 43% (415,248) of 956,260 customers are currently being affected by outages. Duke Energy has over 8,000 resources including line crew and vegetation management crews are coming into the state of Florida for power restoration.

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**(2) Gas Pipelines**

TECO Gas:

**Damage**

- Electric: Unknown at this time
- Gas: Unknown at this time

**Assessment**

- Electric: 770 without power
- Gas: Unknown at this time

**Restoration**

- Electric
  - Timeframe: Unknown at this time
  - Line Crews: 469 persons available
  - Line Crews – Mutual Aid: 2299 persons available
  - Debris Crews: 571 persons available
- Gas
  - Unknown at this time

**(3) Telephone And Telecommunications Facilities/Service**

Frontier Communications: At this time damages, impact assessments, and projected restoration times are unknown.

**(4) Sewage Treatment Plants**

- South Cross Bayou is on main power
- Approximately 200 pump stations are without power and restoration of power is unknown at this time. Majority of lift stations have utilized generators and continue to operate, and Duke Energy is working to restore power at this time.
- Dunn Wastewater Plant was on generator power but was returned to main power around 0000 on 9/12. As of 2300 (9/11), flow was 6.3 MGD. Normal flow is 6.5 – 7 MGD

**Municipal Sewer Status reporting:**

- Degraded Ops – Reduced Capability: Clearwater, Dunedin, Redington Shores, South Pasadena, St. Pete Beach, Tarpon Springs, Treasure Island
- Restored – Normal Ops: Oldsmar

**(5) Water System**

**100% of potable water facilities are operational**

- Keller Water Plant in service
- Tampa Bay Regional Water Supply in service
- 580 Booster Pump Station is on generator power
- Lower pressure on south beaches indicating a possible water main break.

**Municipal Water Status reporting:**

- Degraded Ops – Reduced Capability: Belleair, Dunedin
- Restored – Normal Ops: Clearwater, Oldsmar

**E. Road/Transportation Status:**

There are 47 reported Road Closures. See [Pinellas County Road Closures Map](#) for details

(<http://www.pinellascounty.org/emergency/bulletin.htm>)

144 intersections are not working.

**(1) Airports**

Damage and assessed impact unknown at this time. St. Pete-Clearwater International Airport will resume commercial flights on Tuesday, Sept. 12.

**(2) Railways**

CSX: Damage assessment underway.

**(3) Interstate Highways**

No unusual damage to report, all interstate highways are open.

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- (4) Bridges** No damage to report. All county bridges are open. State-controlled drawbridges will resume normal operation on 9/12/17 by 0900.
- (5) Other** PSTA: Will resume regular but limited service today around 0700 or 0800.
- F. Housing Status:** Unknown at this time
- G. Other Critical Facilities:**
  - (1) Hospitals** Clearwater ER: Closed  
Florida Hospital North: Closed  
Palm Hospital: Closed  
VA Medical Center: Closed, ER accepting patients
  - (2) Schools** Pinellas County Schools will be closed Tuesday (9/12).
  - (3) Hazardous Material Production/ Storage Facilities** Unknown at this time
  - (4) Government Offices** Pinellas County Government will be closed Tuesday (9/12) and plan to reopen on Wednesday (9/13).

**DAMAGE ASSESSMENT AND STATUS OF DECLARATION**

- A. Declaration Data:**
  - A Federal FEMA Declaration for Individual and Public Assistance has been declared for Pinellas County. Public Assistance for Categories A and B. Category B- 100% for the 1<sup>st</sup> 30 days and 75% after.
  - Local State of Emergency has been declared by the PC BOCC on September 7.
  - The Governor has declared a Florida State of Emergency.
  - The Governor has directed all Public K-12 schools, state colleges, state universities, and state offices to close Friday, 9/8 – Monday, 9/11.
- B. PDA Status:**
  - Fire departments completed initial assessments using storm impressions.
  - As of 1400 9/11, DA teams began responding to reports of potential structural damage, conducting electrical inspections required for restoration of power, conducting initial windshield DA of visible structure damage. Activities will resume 0700 9/12.
  - Once County offices open, Building Services will begin issuing emergency permits for unincorporated areas.
  - Minor issues with DA collector app and data resolved quickly.
  - Mobile app, grid system, and coordination between Building and DRS are working well.

<b>Category</b>	<b>Count</b>
Assessed Properties	25,138
Affected	3,874
Destroyed	34
Major	834
Minor	910
<b>*The information provided above is from 9/12/17 @ 12:15</b>	

<b>C. Emergency Operations Center (EOC):</b>	10750 Ulmerton Rd., Largo, FL. 33778 PHONE: (727) 453-4362 FAX: (727) 464-4024 TDD: (727) 464-4431
<b>D. EOC Activation Level &amp; Hours of Operation:</b>	The EOC is currently activated 24/7 at Level 1-Full Activation. Use the operations desk phone number for EM staff, (727) 453-4362.
<b>E. Federal Staff On Site:</b>	National Guard Liaison Officer is onsite, FEMA Disaster Survival Assistance Teams (DSATs) are not currently in county, and no Disaster Recovery Center (DRC) has been opened. FEMA liaison Elise Pierce is on site until Friday ( <a href="mailto:elise.pierce@fema.dhs.gov">elise.pierce@fema.dhs.gov</a> / 229-319-9100).
<b>F. State Staff On Site:</b>	Florida Department of Health and Florida Department of Transportation are onsite.

### STATUS OF COUNTY OPERATIONS

<b>A. Information and Planning Section:</b>	Situation normal. The section continues to compile and issues situational and operational reports. Waiting on data for special needs map. Preparing for detailed damage assessment which will begin on 9/12/17. Updating County offices closed Tuesday, 9/12. Keeping information updated on <a href="http://www.pinellascounty.org">www.pinellascounty.org</a> .
<b>B. Logistics Section:</b>	<ul style="list-style-type: none"> <li>• Continuing to respond to resource requests and task assignments. Items being handled timely based on needs.</li> <li>• Experiencing some issues with request submissions – submission of requests that can be handled on the floor, requests not being submitted through WebEOC to Incoming Resource Coordination Request Position, differentiation of resource needs vs. wants.</li> <li>• Good preplanning in many areas and positive collaboration with Finance/Admin.</li> </ul>
<b>C. Administration Section:</b>	<ul style="list-style-type: none"> <li>• Continuing to monitor and respond to requests.</li> <li>• Assisting with contacting Health Care Facilities regarding facility power/generators.</li> <li>• Assisting with contacting Special needs individuals.</li> </ul>
<b>D. Operations Section:</b>	<ul style="list-style-type: none"> <li>• Depopulation of Special Needs Shelters; PCSB Shelter Demobilization Meeting scheduled for 09/12 1000.</li> <li>• Power outages</li> <li>• Restoration of sewer facilities' operational capacity</li> </ul>
<b>(a) ESF#1 Transportation</b>	<ul style="list-style-type: none"> <li>• All major bridges are open.</li> <li>• PCSB is completing current assignments and finishing evacuation returns. <ul style="list-style-type: none"> <li>○ Beginning 9/12 Healthcare Facilities beginning notifications of ready to return.</li> <li>○ FD requesting buses to transport Special needs individuals.</li> <li>○ Despite short staffing, drivers are positive and there is great teamwork on the ground.</li> </ul> </li> <li>• FDOT is responding to Task Requests and reassessing needs as the situation develops. All available FDOT generators have been deployed and are assigned to state roads so they are not available to fulfill incoming resource requests at this time.</li> </ul>

**(b) ESF#2  
Communications**

- Standard communications methods, including cellular service and 800 MHz radio system, are operating within normal parameters.
- EOC Radio Room has been activated.
- Phone lists available in binders and in WebEOC.
- Municipal Communications reporting:
  - Degraded Ops – Reduced Capability: Belleair, Gulfport, Safety Harbor
  - Restored – Normal Ops: Clearwater, South Pasadena

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**(c) ESF#7  
Resource Support**

County and municipal EOC assessing needs requested to state to determine if still required, if not requests will be cancelled.

<u>Mission Number</u>	<u>Mission Name</u>	<u>Status</u>
987	6000 self ready meals	On hold
1285	Planning Support Team	Complete
1288	3 Ambulance Strike Teams	Complete
1322	Shelter Managers and Helpers	On hold
1333	Diesel Fuel	Complete
1438	200 Pallets of water	En Route
1981	Clam Claw Truck	Tasked
2607	FHP for Traffic Control	Complete
2635	14 Generators	Tasked
2657	Traffic Control Officers	On Hold
2701	30 Guard Members for Equipment Transport	Tasked
2747	Generators and Electricians to Power Intersections	Tasked
	30 HMMWV Vehicles	Need Additional Info

**D. Infrastructure Support Branch**

**(a) ESF#3  
Public Works &  
Engineering**

- Bridge condition assessments complete. All major bridges are now open.
- In line with Public Works Emergency Response Plan, 4 Task Force Teams have been formed. The primary mission of these task force teams will be the 'First Push' effort which will consist of clearing a single lane of traffic along priority corridors. First push began at approximately 1100 9/11.
- Can only communicate with 35 of 400 traffic signals
- Can only communicate with 17 of 139 CCTV channels
- Municipal Debris Clearance Major Roads reporting:**
- Less than 50% Complete: St. Pete Beach
- 50% or More Complete: Belleair, Clearwater, Gulfport, Largo, Madeira Beach, Pinellas Suncoast FD, Tarpon Springs
- Complete: Dunedin, East Lake FD, Kenneth City, Oldsmar, Safety Harbor, South Pasadena, Treasure Island

**(b) ESF#12  
Energy**

**Customers Affected:** 415,248  
**Customers Served:** 541,012  
**Number of Outage Locations:** 4,674  
**First Reported:** Sep 9, 7:22 PM  
**Latest Estimated Restoration:** Assessing Damage

**(c) Fuel**

**County** 3-7 days supplies on hand  
**Municipal Fuel Supply on Hand**

- None: Indian Shores
- 1-2 Days: Largo
- 2 Days: Belleair
- 2-3 Days: Treasure Island
- 3 Days: Clearwater, Gulfport, South Pasadena, St. Pete Beach
- 4 Days: St. Petersburg
- 3-5 Days: East Lake FD
- 5 Days: Kenneth City, Oldsmar, Pinellas Park, Safety Harbor, Tarpon Springs

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**E. Human Services Branch**

**(a) ESF#6  
Mass Care**

- Feeding Task Force met to assess need for feeding.
- Develop shelter demobilization plan if appropriate/possible based on needs.

**Shelters remaining open:**

<b>Shelter Name</b>	<b>Current Occupancy</b>	<b>Power</b>
Dunedin Highland MS	70	No Power
John Hopkins MS	269	Normal
Oak Grove MS	350	On Generator
Ross Norton Recreation Center	44	Normal
Sexton ES	150	Normal

**(b) ESF#11  
Food**

- Responded to resident request for food assistance by providing information on Disaster Supplemental Nutrition Assistance Program (D-SNAP). Continuing to respond to incoming requests.
- 200 pallets of water enroute; 6,000 self ready meals on hold.
- Good interagency coordination.

**(c) Voluntary Agencies**

Not active at this time. Requests for Donations Manager, Volunteer Liaison, and Volunteer Reception Center have been cancelled. FL VOAD donation staging areas are not being requested at this time.

**(d) Donations**

Not active at this time. Lutheran Services has been identified as the fiscal agent and Recover Pinellas will set up website for handling donations should this become activate.

**F. Emergency Services Branch**

**(a) ESF#4  
Fire Fighting**

Station 21 has been evacuated and operations have moved to Boca Ciega HS. Fire departments began responding to calls on 9/11 and continuing to respond to calls moving forward. Bardmoor Emergency Center will be reopening at 0800 9/12. No issues to report at this time.

**(b) ESF#8  
Health & Medical**

Continuing depopulation of Special Needs Shelters. Conducting status updates for 400 Healthcare Facilities unmet needs.

**(c) ESF#9  
Urban Search & Rescue**

**Fire Admin: Nothing to report at this time.**

**Municipal S&R Residential First Pass reporting:**

- 50% or More Complete: Pinellas Suncoast FD, Tarpon Springs
- Complete: Belleair, Clearwater, Dunedin, East Lake FD, Kenneth City, Largo, Madeira Beach, Oldsmar, Safety Harbor, South Pasadena, St. Pete Beach, Treasure Island

**S&R Critical Facilities First Pass reporting:**

- Complete: Belleair, Clearwater, Dunedin, East Lake FD, Kenneth City, Largo, Madeira Beach, Oldsmar, Pinellas Suncoast FD, Safety Harbor, South Pasadena, St. Pete Beach, Tarpon Springs, Treasure Island

**(d) ESF#10  
Hazardous Materials**

Nothing to report at this time.

**G. Office of Management  
and Budget:**

OPUS Project/Task numbers have been assigned for purposes of tracking costs countywide. These Projects/Tasks numbers must be used to track costs associated with labor, supplies, materials, and equipment. Emergency preparedness and response are the only two project types set up. Additional projects will be set up if needed for permanent work (Cats C-G).

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**H. Marketing and  
Communications:**

- Marketing and Communications continuing to keep public and media informed regarding preparedness, situation updates, and post storm information. Continuing to answer questions and manage information on social media.
  - Have issued roughly 30 news releases, conducted at least 5 media briefings, and responding to local and national media requests.
  - Have experienced some minor file access and technology issues.
  - Have developed a system to have a number of people monitoring social media and are issuing reports to brief oncoming shifts.
  - Positive response to use of video on social media and features highlighting personal stories and profiles of response staff.
- For up to date information contact:
    - **CIC** (727) 464-4333
    - **PIO** (727) 464-3820
    - **EOC** (727) 453-4EOC (4362)
  - Monitor the Pinellas County Website: [www.pinellascounty.org/emergency](http://www.pinellascounty.org/emergency)
  - Access WebEOC for any tasking or resource requests: [www.webeoc.pinellascounty.org](http://www.webeoc.pinellascounty.org)
  - For Gas Station Status: <http://tracker.gasbuddy.com/>
  - For Business and Industry status: <http://www.flvbeoc.org/>
  - For open pharmacies in your area: <https://www.healthcareready.org/rxopen>
  - Monitor Pinellas County Social Media Sites:
    - a. <https://www.facebook.com/PinellasCountyNews/>
    - b. <https://mobile.twitter.com/pinellasem>
    - c. <http://www.pinellascounty.org/social-networking.htm>

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**SHIFT CHANGE**

- A. Shift #1- 0700 – 1900**
- B. Shift #2 – 1900 – 0700**

- The EOC is in full operation until further notice.

<b>7. Approved By:</b>  <b>Tim Duncan</b>	<b>8. Title:</b>  <b>Ops Chief</b>	<b>9. Date/Time:</b>  <b>9/12/17 0500</b>
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